



Carers WA



Annual Report 2022/2023



Acknowledgement of Country

Carers WA acknowledges and honours the Whadjuk Noongar people as the Traditional Owners of the lands on which the Carers WA office sits. Carers WA pays respect to the Elders, past, present and emerging and to the living cultural, spiritual, family and social relationships that the Traditional Owners have to this land.

Diversity and Inclusion

Carers WA is committed to understanding, embracing and celebrating the rich and multi-dimensional experiences that shape our lives and aims to ensure that everyone who engages with the organisation feels welcome and included. Carers WA welcomes all people irrespective of ethnicity, lifestyle choice, faith, sexual orientation, ability and gender identity.





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Thank you to our Board of Management

Carers WA wishes to acknowledge our Board of Management for their contribution during 2022/2023.

Linda Wayman

CHAIR

Gabor Hernadi

VICE CHAIR

Denise Quathamer

TREASURER

Lydia Gallant

Renay Eade

Roy Barnett

Sonia Arakkal

Gavin Bagley

Paul Coates

List of Key Funders

Department of Social Services

Department of Communities

Department of Health and Aged Care

Department of Health WA

WA Mental Health Commission

Lotterywest

Our Vision, Mission and Values

VISION

A society where the role of a carer is valued and supported.

VALUES

Compassion: We take time to understand and respond to what life is like for people.

Diversity and Inclusion: We welcome the diversity of people who access our services and contribute to our organisation.

Innovation: We challenge ourselves to think beyond standard practice and continuously improve what we do and how we do it.

Positive Impact: We focus on the measurable differences we can make to carers and each other.

MISSION

We will support the empowerment and wellbeing of carers through our programs, services, and advocacy.



Chair and CEO's Report

It is with a positive sense of accomplishment that we reflect on 2022/2023, both from an organisational perspective and from the perspective of alignment to our mission as we faithfully continue to support the empowerment and wellbeing of carers through our programs, services and advocacy.

The past 12 months have been a period of both growth and great change. After 14 years, our long standing and respected CEO, Paul Coates, announced his retirement. Paul has been at the forefront of implementing new and innovative approaches in the support of carers in WA, and under his direction saw this organisation grow from 14 staff in 2007, to 113 in 2022.

At the centre of this change, has been our fundamental vision of a society where the role of a carer is recognised, valued and supported, and how we, as the peak body, position ourselves to continue to deliver on this.

Toward the end of the year, we launched a communications strategy which has a strong engagement focus, increasing reach to parts of the state and diverse communities that we have not previously undertaken on such a scale. This included lifting our profile in the media, within government, rural and remote, and other emerging communities such as LGBTQIA+ and culturally and linguistically diverse. Supporting this work, has been the implementation of our new ICT strategy, ensuring we have efficient systems, technology and security in place to deliver our high-quality programs effectively.

Our systemic advocacy work has been wide and varied at both State and Federal Government levels with many submissions including the areas of Mental Health, the NDIS, Aged Care, Disability and Early Childhood, as well as the ongoing work undertaken with Carers Australia in Canberra, lifting the national profile of carers.

Carers Week in October saw us host the first state carers conference in four years. We had more than

200 delegates attend, with many of the workshops and presentations being live streamed for the first time.

We have continued from 2021/22 in once again achieving a significant increase in service delivery, and surpassing most of our targets in service levels, revenue, and the number of carers coming to us for support. Carer Gateway continues to perform successfully which has permitted us to take an innovative approach to the services we provide, including the likes of the Lifelong Learning College, Carer Advocates, Regional Coordinators, and Peer Facilitators.

Support for young carers also featured with the first ever Young Carer Art Awards and the release of the Young Carer Voice Lab which heard the voice, thoughts, and feelings of young carers between 8-12 years. Our employment programs also reached a milestone with the Royal Perth Bentley Group being formally recognised as an 'Accredited Carer Employer', achieving Level 2 – COMMIT status in the national Carers + Employers program. Our Carers Connect to Employment and our Be Job Ready programs achieved significant outputs with more carers than ever gaining meaningful employment or returning to work. However, above all, our success in 2022/2023 is attributable to the hard work and commitment of our staff and Board, who continue to live our values of Diversity and Inclusion, Compassion, Innovation and Positive Impact and work diligently to focus on achieving better outcomes for carers across Western Australia.



Linda Wayman
Carers WA Board Chair



Richard Newman
Carers WA CEO

Financial Summary

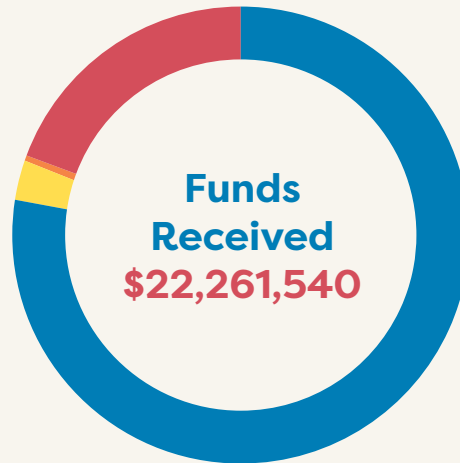
CARERS ASSOCIATION OF WESTERN AUSTRALIA INC.

For the year ended 30 June 2023

Funds Received

| | |
|----------------------|------------|
| Grant Income | 17,468,130 |
| Miscellaneous Income | 353,759 |
| Retreat Income | 53,636 |
| Deferred Income | 4,386,015 |

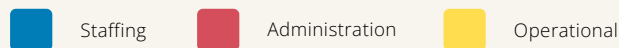
22,261,540



Expenses

| | |
|----------------|------------|
| Staffing | 10,725,853 |
| Operational | 4,757,785 |
| Administration | 2,051,608 |

17,535,247



Disclaimer:

These are estimated and unaudited figures. For full disclosure of financial statements, please visit www.carerswa.asn.au

Highlights



Carer Gateway

Carers WA continues to lead the delivery of Carer Gateway in WA and in the last financial year has registered over **5,465 carers** to access a range of services delivered under this federal model. Carers WA has conducted **6,496 Carers Star planning sessions** and has seen an **increase of 52% in the number of coaching sessions**. In October 2022, Carers WA also introduced Mobile Planners as a new avenue of service delivery, allowing face to face planning.

5,465
Carers
Registered

6,496
Carers Star
Planning Sessions

Carers Conference

The Carers WA Conference 2022 was WA's premier event, leading into and celebrating National Carers Week 2022. The program was curated to engage, inform and inspire, aligning with Carers WA continued overall vision of supporting a society where the role of a carer is valued and supported. There were many session highlights including an address from former Police Commissioner for WA and carer with his own lived experience, Karl O'Callaghan, and Advocare CEO, Louise Forster. Other conference highlights enjoyed by delegates, additional to the delicious catering throughout, included the "Welcome" satchel upon arrival, relaxation in The Wellness Room which was visited by therapy dogs, complementary photos at the Photo Stand and even an impromptu sax performance by carer, Andrew Fairbairn!



Policy

As the peak body representing the needs and interests of carers in Western Australia, we continue to ensure that carers are well represented in government policy development and policy submissions. Over the last year we have worked on many key projects but to name just a few, our work includes contributions to the 'National Dementia Action Plan', 'Inquiry into the Capability and Culture of the NDIA', the 'WA Seniors Strategy', the 'NDIS Review' and 'Reforming WA's Disability Legislation'. In addition, Carers WA has worked with Shelter WA and the Building Tenancy Skills Project, to advocate for the rights of carers when renting. We have also met with several key members of parliament to advocate for further recognition of carers in our state.

A few key meetings include those with:

The Hon. Stephen Dawson MLC, Minister for Emergency Services; Innovation and the Digital Economy; Medical Research; Volunteering

The Hon. Simone McGurk MLA, Minister for Training; Water; Youth

The Hon. Donna Faragher MLC, Shadow Minister for Community Services; Early Childhood Education; Youth; Seniors and Ageing

Carer Friendly Employers

In March 2023 Carers WA was pleased to announce the accreditation of Royal Perth Bentley Group (RPBG) as a recognised 'Accredited Carer Employer', achieving Level 2 - COMMIT status in the national Carers + Employers program. The accreditation demonstrates their commitment to creating a work environment that recognises and supports unpaid family carers. Throughout the accreditation process RPBG received one to one support from Carers WA to assist with creating and implementing their action plans, evidence gathering and documentation to meet the accreditation criteria.



It is with great pride that Carers WA presents this accreditation to Royal Perth Bentley Group in recognition of their achievement as a leading organisation in WA supporting carers in employment. Never has it been more important to invest in employee wellbeing and retention. It's a win-win situation all around, for business and the unpaid family carers living in WA, many of whom are balancing employment with family care responsibilities.

**Carers WA CEO,
Richard Newman**



To further support our staff, we implemented systems to identify carers and encourage them to self-identify. We established policies and formal procedures around carer's rights to request flexibility at work and have incorporated carer related training into learning and development/training cycles. RPBG continues to focus our practices to achieve Level 3 - EXCEL accreditation, further demonstrating RPBG's commitment to being a leading employer of choice in WA.

**Nursing and Site Director at Royal Perth Bentley Group,
Annette Baker**

Be Job Ready

Over the last two years, Carers WA has been working with Huber Social to measure the social impact of the Be Job Ready program. The aim was to measure the wellbeing of the Be Job Ready program participants prior, during and after their engagement with the 10-week skills course. Results found that carers have a 24% increase in their overall wellbeing after completing the program. By the end of the program participants experienced a 78% increase in a sense of belonging, a 74% decrease feeling of anxiety and isolation, and 3 months after the course they experienced a 48% decrease in mental or emotional health barriers that were making it difficult to find and/or maintain a job or study.



Melina's Story:

This is Melina, an Industrial Engineer with a Masters in Project Management and carer for her 3 and a half year old son, Dylan, who has developmental delays and autistic like symptoms. Having immigrated from Venezuela with 9 years experience in her industry and financial pressures that made finding paid work an urgent necessity she says, "I had a resume that wouldn't get me a job at McDonalds."

She now shares her employment journey experience with Carers WA Be Job Ready course saying, "we started the course with our self-esteem and self-confidence shattered. And after these 9 weeks, we have all come out of the other end not only with our self-esteem and self confidence restored but with a new found feeling of hope for the future."

Melina says that, "from what I have seen; the partnerships, marriages, relationships, etc... of carers usually break under the pressure of the role of the carer. That happened to me, with Dylan's father's income out of the picture... I have been left in a situation where I feel the urgency to provide for my child and myself... I find the help that I have been given by Michelle (Be Job Ready Trainer) invaluable."

"I am from Venezuela, I am 40 years old and I immigrated to this wonderful country that I now have the luck to call home in 2015.

Caring for Dylan has been the greatest challenge of my life. Since he was born, I could tell he was different. My role as a mother has always been extremely demanding. The most difficult aspect about caring for Dylan has been the sleep deprivation. He didn't really sleep until he turned 3, emotionally speaking, I was a skeleton of a woman... the little energy that I managed to gather, I used to get my child help. There was nothing in me left for myself. Carers need help too, and we often need help when we are in no state to ask for it. That is why your job is so important."

Melina said that the Be Job Ready course has, "taught me how to write a resume in a way that is appealing to Australian employers, how to write cover letters (I have to say that we don't use cover letters in Venezuela, so they are fairly new to me), interviewing techniques, and so much more."

She says the highlight was, "The realisation that my skills are transferable, and I am capable of doing many jobs outside of my previous experiences. In the future I hope to find a job that will open the doors to work my way up to a position where I feel challenged."

Her advice for other carers like her is, "Go for it! Even if you don't use the knowledge that you gain right away, that knowledge will be there when you need it. Plus, it will do wonders for your spirit."

Publicity Campaigns

Multifaceted publicity campaigns have continued to be implemented across various media channels including TV, radio, print and digital platforms to raise awareness of carers within the community and encourage carer identification. Carers WA has also worked to achieve earned media opportunities and has delivered several TV, radio, print and digital interviews.

Sponsorships

Carers WA was excited to sponsor a number of key sector events including National Palliative Care Week 2023, Palliative Care Awards 2023, Rural Heath West Conference 2023, WACOSS Conference 2023, and YACWA Fair.Ground Conference 2023. These opportunities provided a platform for Carers WA to increase awareness of unpaid carers in the community and the services and supports available to them.



Advance Care Planning Support Service

The Advance Care Planning (ACP) Support Service is a joint pilot project between Carers WA and Palliative Care WA that has been designed to support individuals to progress their Advance Care Planning. The personalised mobile service helps people have a say in what happens in the last part of their lives and uses a friendly conversational approach. Where the average uptake of ACP documentation in WA is below 10%, this program has seen a staggering 78% of participants bring their documentation to completion. These exceptional results were selected to be presented as a case study at the International Conference on Advance Care Planning in Singapore during May 2023.

International Pen Pal Program

In November 2022 Carers WA International Pen Pal Program was a finalist for the WA Mental Health

Awards for the 'Innovation for Change' award.

The Carers WA International Pen Pal Program was founded by Carers WA in 2018 and now supports over 227 carers. This program provides carers with the ability to connect with likeminded people from across the globe, from the comfort of their own home. The program was recognised for its work building mental resilience in carers to enable them to perform their role to the best of their ability.

Young Carer Voice Lab Video

In celebration of Youth Week WA 2023, Carers WA released our Young Carer Voice Lab Video. The video gives listeners a glimpse into the innermost thoughts and feelings of a young person who cares for a family member with disability, physical or mental health struggles. During the forum, Carers WA set up a tent as a safe space inside a classroom at each participating school. Across three schools, the team conducted interviews with approximately 35 children. Three schools participated including Rockingham Lakes Primary, Warnbro Primary and Bungaree Primary.

Watch the Young Carer Voice Lab Video here.



Carers Connect to Education and Employment

At the end of the 2022/2023 financial year Carers WA concluded our Carers Connect to Education and Employment program. The federal government funded initiative was delivered as a partnership with the Australian Medical Association WA and Carers WA and supported over 130 carers into education and employment pathways.

Service Provider Open Day

During March 2023 Carers WA hosted a Service Provider Open Day for service providers and sector professionals interested in learning more about carers and the supports that are available to them. The event was very well attended and included presentations on a range of Carers WA programs as well as Q&A opportunities and the chance for people to speak directly with the Carers WA team.



Adventures of Priscilla

During the last financial year Carers WA travelled across the state to offer information and education to carers living in regional or remote areas. Wherever possible, these grassroots activations and community information 'Pop-Ups' and 'Pit-Stops' are delivered in collaboration with Community Resource Centres and local service providers.

Pit Stop locations:

Kalamunda
 Pinjarra
 Gingin
 Moora
 Northam

Pop Up locations:

Cue
 Dalwallinu
 Jerramungup
 Kulin
 Lake Grace
 Manjimup
 Meekatharra
 Mullewa
 Pemberton
 Pingrup
 Wellstead
 Wongan Hills
 Yarloop

Dongara
 Geraldton
 Jurien Bay
 Kalbarri
 Lancelin
 Northampton
 Corrigin
 Bruce Rock
 Merredin
 Southern Cross
 Kalgoorlie



Young Carers Set Sail on the Leeuwin

Carers WA was delighted to send a group of young carers and their family members for a three-day voyage on the Leeuwin in February 2023. Over three days, they got to experience what it was like to run every aspect of the ship including climbing the rigging, setting and furling the sails, taking the helm and standing watch during the night. Families and young carers had the opportunity to take a short break from their caring roles and develop meaningful bonds with each other and others like them.



Kalgoorlie

During June 2023 Carers WA CEO Richard Newman along with nine staff from the Perth office visited Kalgoorlie to work alongside our regional service delivery partner Goldfields Women's Health Care Centre. The aim of the trip was to better understand challenges faced by carers in the region and to raise awareness of supports available. We also delivered two events; a Carers Lunch and a Service Provider Sundowner. Staff spoke to carers, families, council, service providers, local community members, health providers, care recipients, plan providers, WA Country Health and a myriad of others.



Carers Week Bright Blue Picnic

In celebration of National Carers Week 2022, Carers WA hosted a picnic at Outback Splash. The event was supported by Lotterywest and attended by carers and their families. During the day they enjoyed the water slides, mini golf, visiting the koalas and kangaroos, and a picnic lunch. The day provided opportunities for families to connect and enjoy a day out together.

Celebrating Staff Milestones

Carers WA recognised the contributions of many staff who have worked at Carers WA for between five and thirteen years. These staff have worked tirelessly over the years to improve the quality of life for family carers in our state and bring a wealth of knowledge and experience to our organisation.



Our Services

Carer Gateway

Carer Gateway is an Australian Government initiative providing a mix of free telephone, online and in-person supports, services and advice for family carers. Carers WA is responsible for leading the delivery of supports and services in Western Australia, in partnership with our regional delivery partners HelpingMinds and Goldfields Women's Health Care Centre. Supports and services that carers may be able to access through Carer Gateway include In-Person Peer Support, Carer Coaching, Counselling, Tailored Support Packages and Emergency Respite.

In-Person Peer Support (IPPS)

The IPPS program provides an opportunity for carers to share their experiences whilst developing a supportive network and learning from what is shared by others. In-person support groups are facilitated by a 'coach and peer facilitator' and are designed to provide a sense of empowerment and understanding whilst reducing feelings of social isolation.

Carer Coaching

Carers work one on one with a coach to identify and move towards their own personal goals (whether they are related to the caring role or not). Coaching is about working alongside carers so they can take time out to think about their own wellbeing and consider how they can find space in their lives to balance their needs and the needs of the people they care for.

Counselling

Carers WA's Carer Support Counselling team offer free, non-judgemental and empathetic support to carers; providing counselling sessions for issues that are directly related to their caring role. The counselling team have a wide variety of experience and competency covering all aspects of the caring role and work from a Trauma Informed Practice framework.

Carer Retreats

There are two respite properties available to carers – Anne Bluntish Retreat in South Perth and Pembroke Court in Warnbro. Respite at these properties is provided as a resilience/capacity building opportunity for carers to help sustain them in their caring role.

Mobile Planners

Mobile Planners provide face-to-face Carers Star planning sessions with carers. The aim of the Mobile Planner is to meet one on one with carers to identify their goals and ensure that an appropriate action plan is prepared, implemented, and evaluated.

Aboriginal Engagement Team (AET)

The AET builds partnerships with Aboriginal Community Controlled Organisations to minimise barriers for Aboriginal carers to access services. They promote Carer Gateway more widely within the Aboriginal communities as well as undertaking Carer Support Planning processes with individual Aboriginal carers directly. The AET is mainly outreach focused and works with individual carers, families and extended families, Elders, Traditional Owners and community leaders.

Carer Representation

The Carer Representation Program supports carers to stand up for and represent the voice of carers in the community. The program assists carers to participate on committees and advisory groups involved in health and mental health service policy development, planning and evaluation. Carer representatives are nominated for committee positions based on their interest and lived experience in relation to the work of the committee.

Regional Coordinators

Regional Coordinators provide Carer Gateway Carers Star planning, community engagement, social support, information and awareness, education and advice in the Great Southern and Wheatbelt regions.

Young Carers

The Young Carer team supports young carers 8 - 25 years of age. The team specialise in providing youth friendly outreach support for young carers facilitating access to both internal and external young carer related information and services. The team actively engages with education facilities, youth community service providers and families to raise awareness, advocate and educate about supports available for young carers.

Prepare to Care

The 'Prepare to Care' Hospital Program provides information relevant to carers both during and after a hospital stay including details of support services which may be of assistance following discharge. In consultation with carers, Carers WA has developed a 'Prepare to Care' resource booklet containing important information to support carers in their caring role. There is a place to record information and a directory of useful contacts for supports and services. There is also a suite of specialty resource brochures for carers to self-select around the hospitals, as well as dedicated 'Carers Corners'. As part of the program, Carers WA provide education and support to hospital staff in identification and support of family carers. This assists the Department of Health, and all public hospitals to comply with the Carers Recognition Act (2004) and the Carers Charter.



.....
The Young Carer team
supports young carers aged
8-25 years
.....





Systemic Advocacy and Policy

The Systemic Policy team advocates for an improved quality of life for carers in WA. Carers opinions, needs and interests are put forward in submissions to state and commonwealth government, feedback on the development of government policies, and by identifying and advocating for action on carer issues. Whilst progress is not always made on every issue, keeping records of carer concerns helps in the various submissions that are made to government and other organisations.

Community Capacity Development (CCD)

The CCD team works alongside the community to educate and build the capacity of individuals, carers, families, organisations, and government to better understand disability, and encourage access and inclusion for people living with disability in the community as this will also benefit the carer. Some of their inclusive community projects include Priscilla Community Engagement Van road trips and pop ups, Carers WA International Pen Pal Program, Community Champion Program, through the E-Learning Platform, and ConnectUp.

Carer Wellness at Home (CWH)

The CWH Support Officers visit carers in their home or in their local community and provide carers with emotional and social support, information, guidance or assistance completing paperwork, accessing concessions/entitlements and navigating areas such as My Aged Care, Home Care Packages and MyGov.

Individual Advocacy

The Carer Advocates provide high quality support and information to carers who require advocacy and representation due to the complexities of their caring role. The Advocacy program works 1:1 with carers, providing supports in advocating for their rights, information, education, as well as representing and supporting the carer at reviews, tribunals and hearings. This often includes helping carers to prepare for and attend meetings, writing complaint letters, letters of support and submissions and aiding with the State Administrative Tribunal (SAT) – understanding the purpose and process, application, preparation, and attendance at the hearing. In 2022/23 the Carer Advocates provided over 875 hours of direct support.

Social Support

Carers WA provide Linking Together Social Support groups for carers to take a short break from their caring role and meet others in their local community. Taking a regular break and having a supportive network can reduce feelings of social isolation and help carers to keep providing the best care they can. The groups meet monthly for lunch or morning tea throughout the metropolitan area and in some regional areas (Wheatbelt, Great Southern and the South West) and are coordinated by trained and experienced volunteers who are currently or have previously been a carer.

Community Engagement

The Community Engagement team actively participate in a range of activities to raise awareness of the role of carers in the community and the range of Carers WA services available to support them. The team works to identify opportunities to connect Carers WA programs to external stakeholders or to partner with organisations to raise awareness of carers in the community. They regularly attend events, expos, meetings, and deliver presentations to carers and other stakeholders.

Carers in Employment

Be Job Ready

This program aims to engage carers in the return to employment by providing realistic information and practical skills which can be utilised to apply for, secure and maintain employment. The program is delivered as a course over 10 sessions (2-3 hours per session) with key job-related skills and techniques covered in each

session including identifying transferable skills, developing a resume, interview techniques and job searching skills. Additional benefits of the program often include an improved sense of self-worth and self-confidence, the opportunity to interact with other carers in a supportive group setting and the re-establishment of a routine similar to that of the workforce.

Carer Friendly Employers

This program works with employers – whether private, government or not-for-profit – to provide carer support resources and a framework for workplace provisions that can better support employees who are also carers. Organisations that meet the carer-friendly standards can also be formally acknowledged through a three-tier accreditation program.

Carers Connect to Education and Employment

This program connects carers with educational pathways to employment through career planning and support. The aim is to assist carers in the transition to find meaningful work by identifying education and employment opportunities within the Health Sector or other industries with skill shortages in WA. A Career Counsellor is available to assist carers to create a goal plan, identify study options, explore the financial assistance available, work through opportunities and challenges that could arise and provide guidance with resume writing, interview techniques and other job searching skills. This program concluded in June 2023 and is replaced by a new program called Education and Employment Support for Carers.

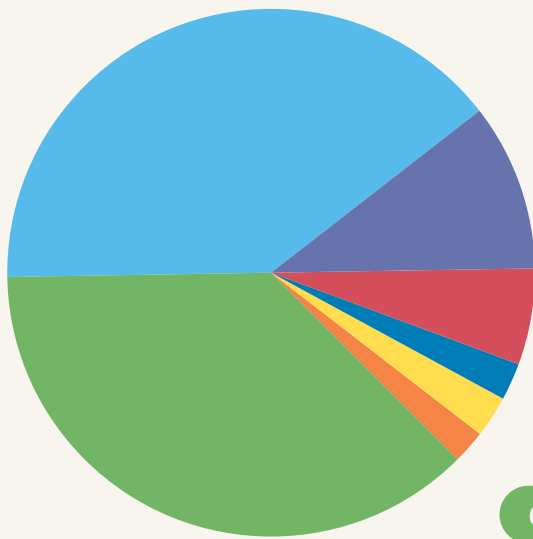
\$22,747,000

projected total cost saving to the Government from our Employment Programs



Our Performance in 2022/2023

Carer Gateway



7,138 Counselling Sessions

353 Mobile Planning Sessions

424 Emergency Respite Sessions

441 Carer Coaching Sessions

943 In-Person Peer Support Sessions

1,888 Tailored Support Packages

6,496 Carer Support Plans

Carer Wellness at Home Program



332
Referrals

Prepare to Care Hospital Program

Number of carers identified and supplied with Prepare to Care Booklet | 3,531



10,014

Resource Packs to Carers



1,419

Hospital Staff Contacts

Policy and Systemic Advocacy

Number of submissions, surveys, consultations and presentations | 52



01 Hearing Presented to the Senate Select Committee



18 Policy Submissions



05 Carer Surveys in Response to Policy Consultations



28 Consultations

Carer Representatives

110

Number of carer representatives

101

Number of committees with a carer representative

Carers in Employment Program

299

Expressions of interest to our Employment Programs

155

Carers supported across our Employment Programs

Number of employees informed of support information | 2,748

Young Carer Engagement



Youth Needs Assessments



Direct sessions with young carers



Schools engaged to raise awareness around young carer needs



Young Carer Education & Career Assessments

Carers Social Support and Wellness Events



246
Events



2,088
Attendees

Community Engagement and Community Capacity Development



122 Presentations/
Education Sessions



52 Webinars, expos
and events



50 Pit Stops & Pop Ups

Aboriginal Engagement



4
Events/
Expos



16
Meetings/
Engagement
Sessions

Our Retreat



Nights of respite provided at Pembroke Court Carers Retreat, Warnbro



Nights of respite provided at Anne Bluntish Carers Retreat, South Perth

Marketing and Communications



173,138
Newsletters and
e-bulletins distributed



164,654
Facebook page reach

8,265
Facebook 'followers'



87,682
Website sessions



8,218
Instagram page reach

1,267
Instagram page 'followers'

Financial, in-Kind and Organisation Support

As always, we extend a special thank you to our supporters who through their generosity have allowed us to extend many of our programs and conduct extra special events throughout 2022/2023.

- Access Care Network Australia
- Advocare Inc
- Anglicare
- Australian Medical Association
- Australian Professional Skills Institute
- Autism Association of WA
- Avivo
- Bassendean Library
- Bay of Isles Community Outreach
- Black Dog Institute
- Black Swan Theatre Company
- Brightwater
- Carers Australia
- Carers Plus, Yorkshire UK
- Carers UK – London
- Chamber of Commerce and Industry WA (CCIWA)
- Child & Adolescent Health Service
- Circus Quirkus
- City of Albany
- City of Belmont
- City of Canning
- City of Cockburn
- City of Mandurah
- City of Rockingham
- City of Swan
- City of Vincent
- Consumers of Mental Health WA
- COTA
- Curtin University
- Dementia Australia
- Department of Communities
- Department of Health and Aged Care
- Department of Health WA
- Department of Social Services
- Disability Health Network
- East Metropolitan Health and Mental Health Service
- Event Cinemas
- Family Support Networks
- Fiona Stanley Hospital
- Health & Disability Services Complaints Office (HaDSCO)
- Health Consumers' Council of WA
- HelpingMinds
- Hillview Intercultural Community Centre
- Ishar Multicultural Women's Health Services
- Lions Club Rockingham
- Lotterywest
- Melville Rec Centre
- Mental Health Commission WA
- Mental Illness Fellowship of WA (MIFWA)
- Mind Australia
- National Disability Insurance Agency (NDIA)
- National Disability Service
- Neami National - Perth Suicide Prevention Network
- North East Wales Carer Information Service, UK (NEWCIS)
- North Metropolitan Health and Mental Health Service
- Patient Assisted Travel Scheme (PATS)
- Peel and Rockingham Mental Health Service
- Rotary Club of West Perth
- Royal Agricultural Society
- Sant Nirankari Mission
- South Metropolitan Health and Mental Health Service
- Special Families Scarborough, UK
- Sudbury Community House
- Telethon Community Cinema
- The Jacaranda Centre
- Thornlie Community Centre
- Town of Cambridge
- Town of Victoria Park
- Vicinity Centre, Rockingham
- WA Country Health Service
- West Australian Ballet
- West Australian Symphony Orchestra
- Western Australian Community Resource Network
- Women & Newborn Health Service
- Young Carer Bursary Network
- Young Carers Services, Bristol & South Gloucestershire, United Kingdom
- Youth Affairs Council of WA (YACWA)
- Youth Disability Advisory Network (YDAN)

Champion Organisations:

In endeavouring to reach all carers, regardless of location, ethnicity or the diversity of caring roles; we cannot do our work without the valuable input of our Champion Partner Organisations.

Champion Partner Organisations are organisations who have a specific speciality, reach and focus into communities which require appropriate cultural approaches and support requirements.

We are privileged to work alongside the organisations listed below and acknowledge the important and valuable work they undertake in recognising and supporting carers across all of WA.

- Alzheimer's WA
- Chung Wah Association
- HelpingMinds (Broome, Geraldton and Bunbury)
- Goldfields Women's Health Care Centre
- Great Southern Noongar Aboriginal Corporation (GSNAC)
- Ngaanyatjarra Pitjantjatjara Yankunytjatjara (NPY) Women's Council
- Palliative Care WA
- RippleAbility
- Umbrella Multicultural Community Care





Volunteering

Carers WA would like to thank all the volunteers who have contributed their time to the organisation.

Our volunteers are an integral part of the Carers WA staff and provide vital assistance in the office and in Social Support groups across WA.

Aliaa Zayid
Aloma Knuckey
Angela Hobson
Angela Smith
Brenda Cleveland
Carol-Lee Dutton
Carolyn Buchanan
Don Boyd
Eddie Phillips
Glenys and Paul Hopkin
Ingrid Stokes
Jasmine Nashi
Judy Emmanuel

Julia O'Brien
Kerry Wagland
Lee Bullard
Liz Marzi
Lyn Stanley Smith
Lynette Jacobs
Monika Steiner
Raewyn Watene
Robert Blakeman
Silvia Davidson
Stephen Sewell
Veronica Hansen







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